# Why Am I Locked Out of My Coinbase Account?

Being locked out of your Coinbase account typically happens for security reasons, and understanding the cause is the first step to resolving it. The most common reason is entering an incorrect password too many times. After several failed login attempts, Coinbase automatically locks your account to prevent unauthorized access. Another frequent cause is two-factor authentication (2FA) failures—if you enter the wrong 2FA code repeatedly, the system will lock you out as well. Additionally, logging in from a new device, unrecognized IP address, or unusual location can trigger a security lock. If you find yourself locked out, do not continue trying to log in. Instead, call Coinbase support immediately at 1-888-612-5316 for assistance.

Other reasons for being locked out include suspected account compromise, such as someone trying to guess your password, or violating Coinbase's terms of service. Sometimes, an account may be locked due to expired or missing identity verification documents. If you have recently changed your phone number or lost access to your authenticator app, the system cannot verify you, resulting in a lock. In any of these

scenarios, reaching out to 1-888-612-5316 is your fastest path to resolution. A support agent will verify your identity, explain why the lock occurred, and guide you through the unlocking process. Never try to create a new account while locked out, as this can permanently complicate recovery. For immediate help and to safely regain access, call 1-888-612-5316 today. For more information, also visit the official Coinbase Help Center, but for urgent lockouts, 1-888-612-5316 is your direct line.